TERMS OF SALE

Reception hours:

- 2:00 pm to 6:00 pm (Reception closed on Sundays during low season). April to October. Monday to Saturday: 9:30 am to 1:00 pm - 2:00 pm to 7:00 pm (Reception

April to October. Monday to Saturday: 9:30 am to 1:00 pm - 2:00 pm to 7:00 pm (Reception hours on Sundays: 11:00 am to 1:00 pm - 3:00 pm to 6:00 pm).

Late arrivals and weekend arrivals are only accepted by prior arrangement. High season: July and August. Monday through Sunday: 9:00 am to 1:00 pm - 2:00 pm to 7:30 pm

Annual closure from December 10 to January 10.

OUR SERVICES

Bare pitch: Bare pitch for your tent, trailer or camper.

The cost of your stay is calculated using a basic package that includes your pitch, the guest(s), setting up your equipment, your vehicle and access to reception, entertainment and sanitary facilities. Additional fees (extra person, extra vehicle, pets, etc.) are not included.

Package: 1 pitch for 1 or 2 guests, 1 camper van or 1 car with tent or trailer (maximum 6 guests).

Rental accommodation: Our prices include the guests (based on accommodation capacity), water, gas, electricity, one vehicle, access to reception, entertainment and sanitary facilities. Your accommodation must be left as you found it.

We can only honor requests for a specific pitch or accommodation based on availability upon arrival.

EXTRA ACTIVITIES: Any activities provided for free or for a fee mentioned in this document may, in circumstances beyond our control, be changed or cancelled upon your arrival at the campsite. We cannot be held liable for changes or cancellations.

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By mail to: Camping du Bord de Mer*** 1bis Boulevard de l'Océan – 44730 Saint-Michel-Chef-Chef. By phone: +33 (0)2 40 27 93 16

On our website: www.borddemer-camping.com

By email: <u>reservation@campingduborddemer.com</u> Rental: 50% of the cost of the stay

Tent/camper: 50% of the booking fee

Bookings are definitive upon confirmation by us. You must notify us of any changes upon arrival. By booking, you accept the campsite rules and terms of sale listed above.

HOW TO PAY

Cheque (for the deposit). Cheques are not accepted on-site. Credit card (telephone, internet). Bank transfer: IBAN FR76 1470 6000 1100 0574 7556 924. Vacation vouchers. PAYMENT CONDITIONS: Rentals - the outstanding balance is due upon arrival. Tent-campers: the day of

arrival

BOOKING FEES: 5 nights and more: €30 - 3 to 5 nights: €15 - Less than 3 nights: free - VACAF eligible: €70

LATE ARRIVAL - EARLY DEPARTURE

We will hold your pitch or rental for 48 hours from your scheduled arrival time. After this window, we will cancel your booking. Please let us know if your arrival time needs to be changed.

If, for any readow, we will cancel your booking, reade let us know in your annual time needs to be changed. If, for any readow hat soover, the duration of a rental or camping pitch booking is shortened, the cost of the stay will not be refunded by the campsite (except for medical reasons).

CANCELLATION / INTERRUPTION INSURANCE

€34 for 1 to 7 nights, FFCC policies. Information on request

MINORS

Minors unaccompanied by their parents are accepted only with a note from their parents that includes the parents' telephone number.

DEPOSIT

Upon arrival, guests must confirm that the rental is in good condition, check the inventory and report any issues within 24 hours.

. Rental: a security deposit of €400 is required on arrival by credit card or cheque. It will be returned to you once the rental has been checked. The campsite reserves the right to retain the full amount of the deposit in the event of damage to the accommodation, its contents or campsite facilities, and/or to cover the cost of cleaning if the accommodation has not been cleaned prior to departure.

If you leave the campsite outside of reception's hours, we will destroy your deposit cheque.

Note: the security deposit does not limit your liability.

PETS (1 pet per pitch)

Pets are welcome. They must be leashed and are subject to a daily fee. A rabies vaccination certificate is required. Owners are civilly liable for their pats and may not leave them unattended. Access to sanitary facilities and the playground with pets is strictly forbidden. 1st and 2nd category dogs are not allowed.

FIRES

Ground fires are prohibited, and grills must be supervised (grill rental available on-site).

INSURANCE

Guests must have civil liability insurance. The campsite declines all responsibility in the event of theft, fire, bad weather, etc., and in the event of accidents for which the guest is liable.

TOURIST TAX

€0.60 per person over 18 per night (cost set by municipal decree), not included in our rates.

CAMPSITE RULES

To help you make the most of your stay, campsite rules are available at reception. We thank you for your understanding.

CLAIMS

Any claims following a stay must be made in writing and sent by registered letter with acknowledgement of receipt within 20 days of your stay.